

## **Your Contact Details**

Name:

Address:

Postcode:

Contact telephone number:

Email address:

## **Establishment Details**

Establishment name:

Establishment address:

Postcode:

## **Complaint Details**

Date of visit:

Details of your complaint: (Please supply as much information as you can attach another page if necessary.)

Did you discuss the complaint with anyone at the establishment during your visit? (If so, who was this with and how was it handled?)

## **Declaration**

I consent for Keswick Tourism to pass on details of this complaint, verbally or by letter, to: (please tick)

- the named establishment
- an appropriate body who may be able to investigate the complaint (eg, quality assessment)

If your consent is not given, Keswick Tourism will still log the complaint for future reference.